

646-222

Cisco

IP Communications Express Account Manager

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QUESTION 1:

An account manager is meeting with a customer who is interested in a Cisco IP Communications solution. This customer manages a large enterprise campus and three small branch offices. Which Cisco CallManager Express feature should the account manager discuss with this customer?

- A. integrated IP telephony services
- B. robust PSTN interfaces
- C. interoperability between Cisco CallManager and Cisco CallManager Express
- D. remote maintenance

Answer: C

QUESTION 2:

Cisco Unity Express adds which three features to the Cisco IP Communications Express solution? (Choose three.)

- A. data encryption
- B. auto attendant
- C. voice mail
- D. call processing
- E. group messaging
- F. call routing

Answer: B,C,F

QUESTION 3:

A potential customer has several global offices, including one in North America, two in France, and one in Germany. This prospect is investigating cost-effective voice mail and auto attendant, and has asked for your recommendation. What application would best meet the needs of the customer?

- A. Cisco Unity Express
- B. Cisco Unity
- C. customized XML applications
- D. Cisco CallManager

Answer: A

QUESTION 4:

You require an easy-to-use, web-enabled tool to demonstrate to a prospective

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